USU Financial Aid Counselors Reorganized to Foster Collaboration and Connection

Office of Teaching & Learning Technologies

09/13/2019

The new assignments took effect August 15

Starting the 2019 fall semester, Utah State University (USU) financial aid counselor assignments are based on a student’s college and department. Traditionally, students were assigned a counselor based on the student’s last name. The new system is outlined below, as well as on the Financial Aid Office’s website:

- Amanda Alles – College of Humanities and Social Sciences
- Jennifer McGaughey – Emma Eccles Jones College of Education & Human Services: Psychology, Kinesiology and Health Science, Nursing and Health Professions
- Jacob Brazell – Caine College of the Arts & Emma Eccles Jones College of Education & Human Services: Communicative Disorders and Deaf Education, Human Development and Family Studies
- Brook Peacock – Jon M. Huntsman School of Business & Emma Eccles Jones College of Education & Human Services: Instructional Technology and Learning Sciences, School of Teacher Education and Leadership, Special Education and Rehabilitation
- Christina Ayres – Exploratory Advising, Pre-Business, Aggie Prep, Integrated Studies, and General Studies (Logan and Statewide Campuses)
- Shannon Anderson – College of Science and General Studies (USU Eastern)
- Sophara Tieng – College of Agriculture and Applied Sciences & S.J. & Jessie E. Quinney College of Natural Resources
- Carly Gillins – College of Engineering

The goal of this change is to increase and improve collaboration and communication between financial aid counselors and college academic advisors, resulting in a better customer service experience for students. The financial aid counselors started reaching out to academic advisors and others within their colleges to make introductions.

For any questions or concerns, contact Art Young, director of the Financial Aid Office, at 435-797-1455 or art.young@usu.edu.

Also from Academic & Instructional Services